

Hotel Principe di Savoia

Milan

Dorchester *Collection*



Hotel Principe di Savoia

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Ezio Indiani
General Manager

Dear Sir/Madam,

Jo-Anne Hill worked on a consultancy basis for our Sales&Marketing department from May to October 2013. Jo-Anne took charge of the S&M department of the Hotel Principe di Savoia after our former S&M Director left. Jo-Anne did an extraordinary job to guide a quite complex department and in very little time she managed to create the much needed team spirit, and started to give clear direction to all members of the team. She developed a strategic plan and gave clear guidance to the team and was able to achieve excellent results in very little time.

Jo-Anne is a natural motivator and is very focused on the things that need to be done. She has been admired by all the team from the first day she took charge of the department and has integrated very well in among all the team members of the Principe. She is a positive thinker, likes to work together with the team, is a great innovator, is very clear in outlining the expectations and is very passionate about her profession. At the Principe we have been very happy with her performance and we would have no hesitation, should the opportunity arise, to call on her expertise once again in the future.

Kind Regards

Ezio Indiani
General Manager
Hotel Principe di Savoia