



**THE RITZ-CARLTON**

BUDAPEST

January 21, 2016

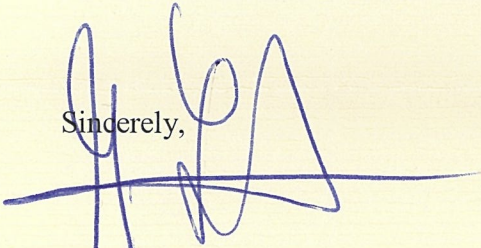
To Whom It May Concern,

Please allow this to serve as my letter of recommendation for JH Hospitality Consulting. On behalf of the newly opening Ritz-Carlton, Budapest I had the pleasure of working with Jo-Anne Hill who was tremendous help in various fields of the implementation of The Ritz-Carlton Standards during the takeover period from September 2015 until March 2016.

Her strategic guidance to new hotels are specifically tailored and serve as founding pillars for the successful launch of luxurious properties. During the six month period of our work together Joanne served as an invaluable resource to our management team delivering great professionalism while plugging the gaps, adding value and ensuring the success of future customer experience.

The relationship built with Jo-Anne Hill is of great value to our team. Should there be any need of such services we would not hesitate to employ JH Hospitality Consulting again.

Sincerely,



Marcus A. Loevenforst  
General Manager